

# Resources for Allegany County

## SAFETY

### CRISIS (DISTRESS) CENTER:

**Lifeline** 585-275-5151 or 211  
**Teen Line:**1-800-852-8336  
**Allegany County Crisis Service** 1-888-448-3367  
**National Hopeline :** 1-800-442- HOPE (4673)  
**Crisis Text Line** 741741  
**Allegany County Suicide Prevention Committee-** 585-593-5223

[www.ardentnetwork.org](http://www.ardentnetwork.org)

### SUICIDE PREVENTION CENTER:

**National Suicide Prevention Lifeline** 1-800-273-TALK (8255)  
**American Association of Suicidology (AAS)-** (202) 237-2280  
**American Foundation for Suicide Prevention (AFSP)-** -888-333-AFSP (2377)  
**International Association for Suicide Prevention (IASP)-**  
**Jason Foundation-** 1-888-881-2323 or 615-264-2323  
**Means Matter, Harvard School of Public Health-** (617) 495-1000  
**National Council for Suicide Prevention (NCSP)-**  
**Samaritans USA-** (617) 247-0220, (800) 252-TEEN (Teenline), (877) 870-HOPE (State-wide)  
**Suicide Awareness Voices of Education (SAVE) -** (952) 946-7998  
**Suicide Prevention Resource Center(SPRC)-** 877-GET-SPRC (877-438-7772) TTY: 617-964-5448  
**The Jed Foundation-** 212-647-7544  
**The Link Counseling Center-** 404-256-9797  
**Yellow Ribbon** 303-429-3530

[www.suicidology.org](http://www.suicidology.org)  
[www.afsp.org](http://www.afsp.org)  
[www.iasp.info](http://www.iasp.info)  
[www.jasonfoundation.com](http://www.jasonfoundation.com)  
[www.hsph.harvard.edu/means-matter/](http://www.hsph.harvard.edu/means-matter/)  
[www.ncsponline.org](http://www.ncsponline.org)  
[www.samaritansusa.org](http://www.samaritansusa.org)  
[www.save.org](http://www.save.org)  
[www.sprc.org](http://www.sprc.org)  
[www.jedfoundation.org](http://www.jedfoundation.org)  
[www.thelink.org](http://www.thelink.org)  
[www.yellowribbon.org](http://www.yellowribbon.org)

### LAW ENFORCEMENT:

**911 dial** 9-1-1  
**Allegany County Sheriff** 585-268-9200

### PARAMEDIC EMERGENCY SERVICES:

**911 dial** 9-1-1

### VICTIM/WITNESS ASSISTANCE:

**Child and Family Services** 716-842-2750

### CHILD ABUSE HOTLINE:

**Child Abuse Hotline** (mandated reporter's line) 1-800-635-1522,  
**Child Abuse Hotline** (New York State) 1-800-342-3720

[www.ocfs.state.ny.us/main/cps/](http://www.ocfs.state.ny.us/main/cps/)  
[www.ocfs.state.ny.us/main/cps/](http://www.ocfs.state.ny.us/main/cps/)

### RAPE/SEXUAL ASSAULT CENTER:

**Sexual Assault Resource Center** 1-888-810-0093  
**National Sexual Assault Hotline** 1-800-656-HOPE (4673)

### DOMESTIC VIOLENCE HOTLINE:

**Domestic violence Services** 585-268-7605, Ext. 1001 or 1401  
**Allegany County Adult Protective Services after hours** 585-268-9889  
**Domestic Violence Hotline** 800-593-5322  
**National Sexual Assault Hotline** 1-800-656-HOPE (4673)

PROBATION OFFICERS:

Allegany County Probation Department 585-268-9370

## **MENTAL HEALTH**

MENTAL HEALTH CRISIS:

911 dial 9-1-1

MENTAL HEALTH OUTREACH CLINIC:

Allegany Rehabilitation Associates 585-593-6300  
24-HOUR CRISIS HOTLINE **888-448-3367**

CHILDREN/YOUTH PSYCHIATRIC CLINIC:

The Southern Tier child Advocacy Center (STHCS) 716-372-8532  
Child Abuse Hotline 800-342-3720  
Crisis Respite House at Elmira Psychiatric Center 607-737-4990

MENTAL HEALTH CRISIS:

Allegany Rehabilitation Associates Crisis/Counseling Center 888-448-3367  
Allegany County Community Services Agency 585-593-1991

GRIEF/LOSS COUNSELING:

St James Mercy Hospital 607-324-8147  
Cuba Cultural Center (Suicide Bereavement Support Group)-Cuba, NY 585-209-0052  
Youth For Christ (Suicide Bereavement Support Group)-Wellsville, NY 585-593-5472

## **PHYSICAL HEALTH**

HOSPITAL EMERGENCY SERVICES:

911 dial 9-1-1  
Jones Memorial Hospital (University of Rochester) 585-593-1100 [www.urmc.rochester.edu/jones-memorial-hospital](http://www.urmc.rochester.edu/jones-memorial-hospital)

MEDICAL CLINIC:

Women's & Children's Health 585-596-2040  
Walk-In Clinic at Jones Memorial Hospital 585-593-1100  
VA Wellsville Clinic 607-664-4660  
Express Care Clinic at Saint James Mercy Center for Express Care 607-324-0490

HIV/AIDS AND STD TESTING & SERVICES:

Public Health at Allegany County Department of Health 585-268-9250  
Planned Parenthood- Southern Finger Lakes-Hornell, NY 607-324-1124

## **OTHER HEALTH**

ADDICTION/RECOVERY SERVICES AND SELF HELP GROUPS:

Allegany Council on Alcoholism and Substance Abuse 585-593-6738 <http://www.alleganycouncil.org/>  
Inpatient/Outpatient Addiction Recovery Program at Loyola Recovery Foundation (St. James Mercy Hospital) 607-527-7038

## **SOCIAL SERVICES**

### **CHILD CARE REFERRALS:**

**ACCORD Corporation 585-268-7605 Ext. 1228**

### **CHILDREN'S SERVICES OFFICES:**

**ACCORD Corporation (Client provider) 585-268-7605 Ext. 1224**

**Allegany County Department of Social Services (Financial Service) 585-268-9622**

### **EMERGENCY FINANCIAL PAYMENT ASSISTANCE:**

**ACCORD Corporation 585-268-7605**

**Allegany County Department of Social Services 585-268-9622**

### **EMERGENCY SHELTERS:**

**Catholic Charities of Allegany and Cattaraugus County 585-593-2015**

<https://catholiccharitiesusa.org/>

### **EMPLOYMENT SUPPORTS:**

**Allegany County Employment and Training Center 585-268-9240**

**Allegany Arc for individuals with developmental disabilities 585-593-5700**

**Literacy West 585-268-5213**

**Allegany County Department of Social Services 585-268-9622**

**ACCES-VR (Adult Career & Continuing Ed Services) 518-474-3852**

### **FAMILY SUPPORT SERVICES:**

**Food or Hot Meal Services at Cuba Cultural Center 585-209-0052**

**Food Pantry at ACCORD Corporation 585-268-7605 Ext. 1001 or 1401**

**Department of Social Services 585-268-9622**

### **LEGAL ASSISTANCE:**

**ACCORD 585-268-7241**

**Legal Services at Legal Assistance of Western New York 607-776-4126**

### **PARENT TRAINING:**

**Literacy West 585-268-5213**

**Finger Lakes Parent Network (emotional, behavioral, development and/or mental disorders) 607-776-2164**

**Parent Education Program 716-372-8624**

### **RELIGIOUS/SPIRITUAL SUPPORT:**

**Catholic Charities of Western NY (Wellsville, NY) 585-593-2015**

### **SCHOOL ADULT/STUDENT SERVICES:**

**Wellsville Central School District 585-596-2170**

**Genesee Valley Central School District 585-268-7900**

**Andover School 607-478-8491**

**Literacy West 585-268-5213**

### **SEXUAL ORIENTATION/GENDER IDENTITY SUPPORT:**

**The GLBT National Help Center, Hotline 1-888-843-4564,**

**Youth Talk line 1-800-246-7743**

**Trevor Project: 1-866-488-7386**