

Resources for Cattaraugus County

SAFETY

CRISIS (DISTRESS) CENTER:

Cattaraugus County Crisis Hotline 800-339-5209
National Suicide Prevention Lifeline 1-800-273-TALK (8255)
Teen Line: 1-800-852-8336

EMERGENCY DEPARTMENT/CPEP/PSYCHIATRIC ED:

Olean General Hospital 716-373-3600
WCA Hospital- Jamestown 716-487-0141
Psychiatric Emergency Services-Buffalo General Hospital 716-748-2015

www.kaleidahealth.org/bgmc

SUICIDE PREVENTION CENTER:

National Suicide Prevention Lifeline 1-800-273-TALK (8255)
American Association of Suicidology (AAS)- (202) 237-2280
American Foundation for Suicide Prevention (AFSP)- -888-333-AFSP (2377)
International Association for Suicide Prevention (IASP)-
Jason Foundation- 1-888-881-2323 or 615-264-2323
Means Matter, Harvard School of Public Health- (617) 495-1000
National Council for Suicide Prevention (NCSP)-
Samaritans USA- (617) 247-0220, (800) 252-TEEN (Teenline), (877) 870-HOPE (State-wide)
Suicide Awareness Voices of Education (SAVE) - (952) 946-7998
Suicide Prevention Resource Center (SPRC)- 877-GET-SPRC (877-438-7772) TTY: 617-964-5448
The Jed Foundation- 212-647-7544
The Link Counseling Center- 404-256-9797
Yellow Ribbon- 303.429.3530

www.suicidology.org
www.afsp.org
www.iasp.info
www.jasonfoundation.com
www.hsph.harvard.edu/means-matter/
www.ncsponline.org
www.samaritansusa.org
www.save.org
www.sprc.org
www.jedfoundation.org
www.thelink.org
www.yellowribbon.org

LAW ENFORCEMENT:

911 dial 9-1-1
311 for non-emergencies dial 3-1-1

PARAMEDIC EMERGENCY SERVICES:

911 dial 9-1-1

CHILD ABUSE HOTLINE:

Child Abuse Hotline (mandated reporter's line) 1-800-635-1522
Child Abuse Hotline (New York State) 1-800-342-3720

www.ocfs.state.ny.us/main/cps/
www.ocfs.state.ny.us/main/cps/

RAPE/SEXUAL ASSAULT CENTER:

Rape Crisis Program 1-888-945-3970
Alternatives for Battered Women 585-232-7353
National Sexual Assault Hotline 1-800-656-HOPE (4673)

DOMESTIC VIOLENCE HOTLINE:

Cattaraugus Community Action 888-945-3970
National Sexual Assault Hotline 1-800-656-HOPE (4673)

PROBATION OFFICERS:

Cattaraugus County Probation Department 716-701-3351

MENTAL HEALTH

MENTAL HEALTH CRISIS:

OGH 24 HR CRISIS HOTLINE 1-800-339-5209
911 dial 9-1-1

MENTAL HEALTH OUTPATIENT CLINIC:

Cattaraugus County Counseling Centers –Catt Co Dept. of Community Services 716-373-8040
www.cattco.org

CHILDREN/YOUTH PSYCHIATRIC CLINIC:

Children's Mental Health Coalition of WNY Inc. 716-871-8997

www.raisingminds.org

GRIEF/LOSS COUNSELING:

Bereavement & Grief Support-Buffalo General Hospital 716-859-2194
General Grief Support Group-Life Transitions Center 716-836-6460

www.lifetransitionscenter.com

PHYSICAL HEALTH

HOSPITAL EMERGENCY SERVICES:

911 dial 9-1-1

MEDICAL CLINIC:

Olean Medical Group 716-372-0141
Universal Primary Care 716-375-7500
Foothills Medical Group myfmg.org
Gowanda Urgent Care & Medical Center 716-532-8100
Med First Urgent Care PLLC. 716-379-8600

HIV/AIDS AND STD TESTING & SERVICES:

HIV testing: 716-701-3439
STD testing: 716-373-8050 or 800-251-2584

OTHER HEALTH

ADDICTION/RECOVERY SERVICES AND SELF HELP GROUPS:

Council on Addiction Recovery Services 716-373-4303
Alcoholics Anonymous 716-372-4800 or 716-853-0388
Narcotics Anonymous 716-878-2316
AL-ANON/ALATEEN 716-856-2520 or 716-488-2233

www.nawny.org

SOCIAL SERVICES

CHILD CARE REFERRALS:

Child Care Resource and Referral Program –ACCORD Corp. 800-498-2277

www.accordcorp.org

CHILDREN'S SERVICES OFFICES:

Department of Social Services 716-373-8065

EMERGENCY FINANCIAL PAYMENT ASSISTANCE:

Energy Assistance Program 888-315-1755
FEMA-Cattaraugus Community Action 716-945-1041

www.nyseg.com
www.ccaction.org

EMERGENCY SHELTERS:

Runaway and Homeless Youth Outreach Program 716-938-2623
United Way 2-1-1 or 1-888-696-9211

EMPLOYMENT SUPPORTS:

Cattaraugus County One Stop Career Center 716-373-1880
New York State-Labor Department-Division of Employment 716-366-9015

www.cawib.net/careet_centers.asp
www.labor.state.ny.us

FAMILY SUPPORT SERVICES:

Rehabilitation Center 716-375-4747
Creekside Chapel Food Pantry 716-372-0388

www.creeksidechapel.org

LEGAL ASSISTANCE:

Center for Resolution and Justice 716-362-2323
Southern Tier Legal Services –Olean Office 716-373-4701

www.cfsbny.org
www.lawny.org

RELIGIOUS/SPIRITUAL SUPPORT:

National Center for Charitable Statistics

www.nccsdataweb.urban.org

SCHOOL STUDENT SERVICES:

School Districts for Cattaraugus County

www.schoolmap.org/County/NY-Cattaraugus-County/

SEXUAL ORIENTATION/GENDER IDENTITY SUPPORT:

Pride Center 716-852-7743
Trevor Project: 1-866-488-7386

www.PrideCenterWNY.org

YOUTH SHELTERS:

211 dial 2-1-1-
Youth Services 716-661-9430
Runaway Hotline 1-800-231-6946

www.chautopp.org

